

How could your organisation use these findings to improve outcomes for families?

Policy

Service delivery

Advocacy

Improve social procurement practice for better outcomes

Evidence base for policy and service design with a focus on real people's lives

Adapt service delivery to support unique strengths of each family

Funding

Improved funding agreements

Accountability

How could your organisation use these findings to improve outcomes for families?

Target resources to where they'll make the most difference

In policy development and strategic planning

Policy

We can debunk myths about people living in hardship.

Improve the services that we deliver for communities

Motivator for change

Better integrate our financial counselling services with our other services, given the large overlap of issues.

Evidence base for funding

We can better understand the lived experience perspectives

How could your organisation use these findings to improve outcomes for families?

Evidence base for innovation

I work with the NDIA as a partner in the Community. I intend to use these findings to inform our work supporting people in circumstances of socio-economic disadvantage to access the NDIS.

Tap into the views and needs of an otherwise hard to reach group

To baseline the impact of our interventions

Factor into community and service level outcomes and include in our outcomes measurement framework

To support grant applications to start new services

Pay better hourly rates, improve working conditions & help lift people & and their families out of income poverty.

Consider offering complimentary services to parents and family members of young people in treatment

To more effectively advocate. To better understand the experiences of disadvantaged families. Help to focus effort in dealing with the causes and effects of disadvantage.

How could your organisation use these findings to improve outcomes for families?

Collaborative service delivery

Factor into community and service level outcomes for procurement of community services.

Develop better ways to work together.

Use as baseline data in outcomes measurement framework.

The baseline really highlights the intersectionality of a families lived experience & how systems and structures don't respond effectively across silos. Cross sector collaboration and funding that enables this is critical !

Would be great to have access to the raw data to do tailored analysis for specific issues

Enable us to focus on the most significant issues for families that greatly exceed HILDA figures.

Provides hard data that supports what we are seeing.

Can use results to lobby for reform in pay day lending/consumer leases or rent to buy schemes and buy now pay later products. These financial products keep people trapped in a cycle of poverty and debt.

How could your organisation use these findings to improve outcomes for families?

Consider the social determinants when providing referral pathways. Identify which areas are impacting on individuals so as to support their physical and mental wellbeing

Use data to Review procurement process

Support people with AOD

Service design

Convince Government that THIS evidence should guide strategic funding priorities.

Use to inform ways on enabling client centred collaborative case management utilising technology

As research, evaluation and public policy specialists I expect the findings will help inform a lot of the work we do - our clients are mostly government. It's rare to have access to such rich qual/quant data.

Link findings to Adverse Childhood Experiences ACE scores

Link to ACE scores to identify costs by not intervening

How could your organisation use these findings to improve outcomes for families?

Research can be used to guide the development of a more coherent and cohesive service system.

How should 100 Families WA use these and future findings to create real impact?

Advocacy to govt & to inform philanthropy of what's life really like.

High level advocacy on key policy issues

Policy

Apply them to individualising services for what families actually need most

Collective advocacy

Contribute the research to the Raise the Rate campaign!

Advocating for change

Quantify the value both social and economic of investing in preventative measures on social and health issues.

Start a public conversation about the real experience of poverty

How should 100 Families WA use these and future findings to create real impact?

Amplify people's voices of lived experience - share this message with the general public so that we can create change

Identify practical actions that can be incorporated into service delivery frameworks

Ensure interviews cover 'positive deviations' - approaches/services that are working - so these can be scaled up

Wider community gatherings to discuss findings

Use the findings to support government into driving long term, bilateral policies to eliminate entrenched disadvantage

Inspire a change in the attitudes of those who don't know how hard life is for a lot of families

Maintain the research to evaluate services funded in response to 100 families

Change the \$ for families on income support.

Use outcomes to develop and implement innovative solutions which are impactful and person centred.

How should 100 Families WA use these and future findings to create real impact?

Codesign of services, engage with Dept of Communities

Inform service system redesign, particularly for Communities and DSS/DHS

Use the data to work in partnership with lived experience to redesign services, policies and systems towards outcomes

Ensure the findings are synthesised and promulgated within schools and emerging leaders

Enable cross departmental investment and benefit recognition for social and health issues.

Summarise key findings and promote widely with proposed solutions to earn community buy-in. Then use to pressure governments for policy change.

Share survey data with Department of the Premier and Cabinet and Department of Treasury to target funding in agency budgets.

Use this space to amplify the persons voice, assist community to hear the stories and take action

Comparative reviews with countries that have lower levels of disadvantage and implement what has worked well for these other countries.

How should 100 Families WA use these and future findings to create real impact?

Use the data to close gaps in service delivery and open the services doors

Provide evidence for a case management approach that provides wrap around support for individuals and families based on their needs.

Show how lived experience is essential to understanding social issues

Link in the outcome of this research with research in other complex spaces (e.g. homelessness) so we provide a whole of person response not siloed outcomes.

Work with government, policy, CSI & legislation to implement changes needed.

Make it compulsory reading for every worker & student in the sectors that support families. And for every politician & bureaucrat.

Start to coordinate service delivery better so we don't have a revolving door where people have to keep re telling their story.

Establish integrated services - a single pathway or referral point - where services come to the person with needs rather than the person trying to access the right services.

Advocate for investment in establishing infrastructure for collaborative case management to allow for a more tailored service delivery matrix

How should 100 Families WA use these and future findings to create real impact?

Use the findings to "humanise" people experiencing poverty, countering the dominant narrative of glib sound bytes, that people who "have a go will get a go", "the age of entitlement is over", etc etc

Acknowledge that many of people with lived experience work in our sector – lobby for better pay and conditions for the 'caring' sector.

Better coordination of human services agencies, government programs, and service providers.

Integrate Financial Health & Financial wellbeing being part of Health

System changes to cover holes revealed by findings.

Work with these findings with people attending Centrelink offices & those calling Centrelink call centres, struggling

List all services on ERConnect which is a free statewide service directory. Its up to date because services update own information

Get it on Today Tonight etc to reach the general public about how the other half live.

Target pay day loans to inhibit the cycle that currently lowers respondent income.

How should 100 Families WA use these and future findings to create real impact?

Lobby govt for policy changes that alleviate poverty. Such as shielding low income people from rising cost of living. Making low income housing energy efficient

Evidence to outlaw payday lenders & banks targeting people with credit cards they can't afford & don't understand.

Provide alternate transport options, such as 'Melville Cares' (funded by state agencies) mini buses that cater to those who don't have their own means of transport to reach essential services, particularly those with children, elderly or disabled.

Work with staff working in NFP sector who are similarly struggling experiencing income poverty & under employment

Align with global goals to have No Poverty

Hold government responsible for their acceptance (through policy and legislation) that families and individuals are living in poverty.

Have Financial Health / Financial Wellbeing Health checks based on the questions from this report & implement changes needed

Wider community gatherings to address findings & action needed

Offer a role for the general public. I think many people just don't know how to help and don't see their part in perpetuating disadvantage through their inaction.

How should 100 Families WA use these and future findings to create real impact?

Acknowledge the system is part of the problem. We provide an expensive, complex ineffective response to the most vulnerable- placing the burden on those experiencing vulnerability not on the service providers to solve issues.

To continue with the good job, to bring tog as many of the families involved so that we can feel the support which will help us all get thru life's struggles

Join with place-based action/research eg Wanneroo, Joondalup, Kwinana, Midland

Reveal barriers of the systems current non-holistic approach.